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RMF Strategies Announces New Version of C-MAPS Product Suite

*- New Release Will Give Customers Real-Time Updates
to Sensitive Risk-Management Events -*

Boston—November 3, 2003 —RMF Strategies, a leading provider of evidence-based risk management solutions, announced today the release of C-MAPS 3.3, a product upgrade giving customers immediate notification of case note and diary entry, as well as an ability to attach documents to cases. This important feature will give customers real-time updates to sensitive risk management episodes within the hospital setting, many of which are ongoing malpractice cases.

RMF Strategies' C-MAPS is a comprehensive Web-based claims management, analysis and processing system designed to meet the specific requirements of the medical malpractice marketplace. A sophisticated, time-tested coding algorithm captures not only claim data, but also legal, financial, clinical and risk management data, providing a portal to a rich and robust database of the claims a hospital is currently managing.

"Release 3.3 will give C-MAPS an immediacy it did not previously have in terms of alerting risk managers, clinicians and legal staff to changes in open and active cases," said Dr. Ed Trautman, president of RMF Strategies. "The shared aspect of the system enables the whole team to be updated simultaneously which enhances the free-flow of critical information at frequently critical junctures in malpractice cases."

Some of the key features included in C-MAPS include:

- Entry and immediate tracking capability for all claims, suits, and potential claims
- Diary function for managing caseload
- Flexible claims management options at case or defendant level, or by adjuster, institution, specialty, severity, size or case firm
- Reserve tracking and management
- Financial system linkage to allocate and track payments
- Defense firm dashboard tying defense costs to financial results
- Team workload dashboard tying productivity to claim and suit outcomes

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The modular *RMF Strategies Product Suite*® includes Web-based applications for claims and event management, reporting, insurance policy management and risk profiling. The Risk Intelligence Platform® powers the *RMF Strategies Decision Support System*®, and includes risk analysis, data mining, reporting, and comparative benchmarking of coded clinical cases and comprehensive malpractice experience from leading healthcare organizations.

About RMF Strategies

RMF Strategies offers evidence-based health care risk management products and solutions based on methods tested with over 25 years of data from leading medical institutions. The company is focused on lowering the cost of risk and preventing loss through the reduction of costly medical errors and fostering best practices in health care systems, commercial and captive medical malpractice insurers, and hospitals. Products and solutions include state-of-the-art methodologies, software tools, and consulting services to control risk and improve patient safety. RMF Strategies also offers organizations the opportunity to participate in a national community working to leverage the power of collective data to compare performance, effect patient safety and drive organizational change. RMF Strategies serves some 40,000 physicians, 420 hospitals, and 2,400 subsidiary corporations in 40 states and is an operating division of Risk Management Foundation of the Harvard Medical Institutions.

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